



*Town of Yountville*  
"The Heart of the Napa Valley"

**FILED**

**AUG 13 2019**

Clerk of the Napa Superior Court  
By: C. Brennan  
Deputy

August 7, 2019

The Honorable Elia Ortiz  
Presiding Judge of the Civil Grand Jury  
The Superior Court of California, County of Napa  
825 Brown Street  
Napa, CA 94559

Napa County Civil Grand Jury  
c/o Foreperson Kort van Bronkhorst  
1754 Second Street, Suite D  
Napa, CA 94559

Re: Response to Napa County Grand Jury Report Dated June 14, 2019 Entitled:  
"Napa County Water Quality: It's a Matter of Taste"

Dear Judge Ortiz and Foreperson Bronkhorst:

The Town of Yountville has carefully reviewed and considered the findings and recommendations of the Napa County Grand Jury in its report dated June 14, 2019 entitled: "Napa County Water Quality: It's a Matter of Taste". By letter dated June 11, 2019, the Grand Jury requested the Town's responses to the report's findings one through eight and the report's recommendations one through seven. This letter provides those responses pursuant to California Penal Code section 933.05, subdivisions (a) and (b).

Unlike other Napa Valley municipalities, the Town does not produce or treat its own water. The Town is a wholesale water customer buying water under contract from the California Department of Veterans Affairs (CDVA) and under an emergency purchase agreement with the City of Napa when needed. The Town's primary water supply source is Rector Reservoir which is owned and operated by the CDVA, more specifically the California Veterans Home – Yountville. The operation and maintenance of the water treatment facility for Rector Reservoir is solely the responsibility of CDVA and not the Town. The Town does not own or operate the water treatment plant facility.

Because of this arrangement, most of the taste, odor, and color issues Town water customers brings to the Town's attention are attributable to issues stemming from a water treatment plant facility that the Town does not own or operate. Similarly, this arrangement influences the information in the Town's annual Water Quality Report as well as our water utility rates as the Town must pay the rate charged by the CDVA for the water we purchase.

We ask that, as you review our responses, you consider these facts in the context that makes the Town unique among other Napa County water utility operations.

**FINDINGS:**

F1. Drinking water supplied by all Napa County municipalities meets all USEPA and State Water Resources Control Board standards and is safe to drink.

**The Town's Response:**

The Town Agrees. As indicated by our Consumer Confidence Reports. In all cases the town meets or exceeds all established standards.

F2. Drinking water supplied by each municipality is acknowledged by all Napa County Public Works officials to have, from time-to-time, predictable Taste and Odor (T&O) and color issues which, while not unsafe, the water-consuming public may find objectionable and a cause for concern.

**The Town's Response:**

The Town partially disagrees. While the Town has recognized some T&O complaints (verified in the complaint and follow up log as provided) the complaints are not predictable. The Town agrees that there is no cause for concern in the complaints for T&O that have been investigated and followed up on with Town staff and the person (or business) filing the complaint. The vast majority of the complaints have been about low water pressure and not T&O.

It should be noted that the T&O complaints noted in the Grand Jury report On April 5, 2019 were a result of the treatment process which is an operation conducted at the Rector Reservoir Treatment Plant which is owned and operated by the California Department of Veterans Affairs (CDVA/Veterans Home). The Plant did acknowledge that the problem was a result of a filter failure and treatment process. As a result the Town went on City of Napa Water for a period of 66 days while the filters were re-conditioned and repaired.

F3. Communication of water quality testing and T&O and color issues to the public by all Napa County Public Works municipalities is inconsistent and, at times, inadequate.

**The Town's Response:**

The Town disagrees. The Town publishes the Annual Consumer Confidence report online and issues a media release (examples provided). Operation (and testing) of public water distribution systems are heavily regulated by the State of California. The Town takes great pride in operating a well maintained system which meets or exceeds the State requirements for the Towns Water Distribution System. In addition, all complaints regarding water related issues are followed up by town staff and noted in a complaint log (copy provided) a member of town staff responds to the complaint, conducts an investigation, and follows up with the responsible party. In cases where there is a concern, or the system is in other than normal operations the Town uses a variety of options to communicate with the public including media release, social media and emergency notification systems ( NIXLE) ( examples provided).

F4. Napa County Public Works officials are aware of existing T&O and color issues and a number of municipalities are assessing and testing various treatment options for improvement, including long-term capital improvement projects.

**The Town's Response:**

The Town partially disagrees. The Town is not responsible for the treatment of the water supplied to Town customers. Water Treatment operations and processing are conducted at Rector Reservoir Treatment Plant which is owned and operated by the California Department of Veterans Affairs (CDVA/Veterans Home). The Veterans Home is in the process of a project to remedy some of the past T&O issues that have been reported and are consistent with treatment and processing failures at the plant.

F5. Public Works official's countywide treat T&O and color issues as less important than Federal and State regulated contaminant standards, thereby minimizing T&O and color concerns in their water treatment standards and reporting.

**The Town's Response:**

The Town disagrees. The Town (and Town Staff) treat all complaints with the same urgency and concern as evidenced by the complaint, and response log provided in previous examples. T&O can be an indication of distribution system (or treatment plant) health, and other than normal operations, as such staff responds promptly to investigate, remediate (if needed), and follow up with the responsible party on the results of the complaint.

F6. All municipalities lack formal written procedures for the handling of water quality complaints.

**The Town's Response:**

The Town partially disagrees. The Town does not know what written procedures exist at other agencies and Rector Reservoir. The Town staff does have a complaint log but does not have a formal written policy. A written policy will be developed and implemented on, or before June 30, 2020 per the Grand Jury request.

F7. There are large disparities in household drinking water and wastewater rates between the municipalities, with smaller up-valley cities in Napa County paying much higher costs for the same amount of residential drinking water and wastewater.

**The Town's Response:** The Town agrees. However, the Town notes that water and wastewater rates are highly governed by a number of state laws. The rates cannot exceed the actual costs to deliver that service in each community based on its water supply, maintenance and operations costs, capital improvement program costs, and personnel and other costs. The rate setting process is typically on a 5-year cycle and is governed by the majority protest and other procedures of Propositions 218 and 26 and their implementing state laws.

F8. Residents of mobile home parks, gated communities and apartment buildings do not always receive communication about water quality or taste and odor issues – rather the owner/operator/manager of the site receives required water quality notifications and is not required to pass the notification on to individual residents.

**The Town's Response:**

The Town does not entirely agree. The residents in town receive notification of all other than normal water operations from a variety of methods- including the Yountville Sun, The Myville app which includes the current news feature and a report application as well, NIXLE Alerts and a variety of social media applications. This is typical for all town water customers and does not exclude the residents on any of the examples listed in F.8. The Town continues to work on more effective and efficient communications in all of the interactions with the public.

**RECOMMENDATIONS**

R1. Each Napa County municipality's Department of Public Works explain on its City and/or Department of Public Works website, in water invoices, via social and other local media, what ongoing water quality tests are taken, where and when are they taken, and what is required if results do not meet USEPA and State standards. Each of Napa County's five Department of Public Works should implement these actions no later than June 30, 2020.

**The Town's Response:** The recommendation has been implemented. The Town currently includes information such as its Customer Confidence Report (CCR) on its website at [www.townofyountville.com](http://www.townofyountville.com) and has in the past utilized social media and media releases to inform and educate its residents on water quality issues. The Town commits to continuing this recommended action. The Town notes that it does not operate Rector Reservoir which is operated by the California Department of Veterans Affairs (CDVA/Veterans Home) and as the water treatment facility operator that department should also be included in sharing this information.

R2. Each Napa County municipality's Department of Public Works advise citizens of known and anticipated T&O and color issues by notices on its Department of Public Works website and within social media and news media. Each of Napa County's five Department of Public Works should implement these actions no later than June 30, 2020.

**The Town's Response:** The recommendation has been implemented. The Town has previously utilized and will continue to utilize its website at [www.townofyountville.com](http://www.townofyountville.com) and social media and media releases to inform and educate its residents on water quality issues. The Town commits to continuing this recommended action. The Town notes that it does not operate Rector Reservoir which is operated by the California Department of Veterans Affairs (CDVA/Veterans Home) and as the water treatment facility operator that department should also be included in sharing this information.

R3. Each Napa County municipality's Department of Public Works identify, evaluate, and estimate water treatment process improvements and longer-term capital improvement programs that could mitigate T&O and color issues in their respective water treatment operations. Each of Napa County's Department of Public Works should implement these actions no later than June 30, 2020 for the 2021/2022 budget year.

**The Town's Response:** The recommendation will not be implemented because the Town is not the operator of the water treatment plant facility at Rector Reservoir. The Town is a wholesale water customer of Rector Reservoir which is operated by the California Department Veterans Affairs (CDVA/Veterans Home). As it is not the owner or operator of Rector Reservoir and water treatment plant facility, the Town does not have jurisdiction over this facility and cannot implement this recommendation, although it does agree with the recommendation as it is consistent with the Town's own long-range capital planning and improvement program policies.

R4. Each Napa County municipality's Department of Public Works publish T&O and color quality measures and results as part of their Annual Consumer Confidence Water Quality Report provided to citizens. Each of Napa County's Department of Public Works should implement this action in the 2019 Report published by June 30, 2020.

**The Town's Response:** The recommendation has not yet been implemented, but will be implemented in the future by the June 30, 2020 deadline.

R5. Each Napa County municipality's Department of Public Works establish a formal written complaint policy identifying how complaints should be received, processed, tracked, responded to, and reported, including a written complaint resolution notice to be issued for every complaint. Each of Napa County's Department of Public Works should implement these actions no later than June 30, 2020.

**The Town's Response:** This recommendation has been partially implemented and full implementation is expected by June 30, 2020. The Town has an IOS and Android app called MYville which has a "report it" feature allowing residents to report on a number of complaints to town staff, including water quality complaints. The Town is receptive and agrees to evaluate its current processes and to look at ways to improve the process for managing water quality complaints including development of a written formal policy.

R6. Each Napa County municipality's Department of Public Works establish a formal written communication policy identifying how to better communicate to and interact with customers in mobile home parks, gated communities, and apartment residents that are beyond the water meter. Each of Napa County's Department of Public Works should implement these actions no later than June 30, 2020.

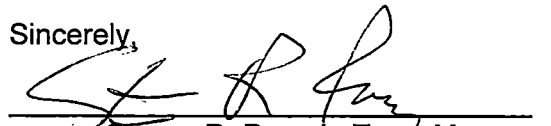
**The Town's Response:** The recommendation has been partially implemented and full implementation is expected by June 30, 2020. The Town has an IOS and Android app called MYville which has a "report it" feature and a news feature which shows current Town-provided information allowing residents (including those in mobile home park communities and apartment complexes who may have individual meters) access to information from the Town on water quality and other issues. The Town is receptive and agrees to evaluate its current processes and to look at ways to improve the process for communicating to residents beyond the water meter including development of a written formal policy.

R7. The LAFCO Municipal Service Review of drinking water and wastewater countywide resources recommendations are due in February 2020. Each Napa County municipality's senior municipal elected officials should review, evaluate, respond to, and where appropriate, incorporate the LAFCO MSR recommendations into each Napa County municipality's operating and long-range plans. Each of Napa County's senior municipal elected officials should implement these actions by no later than June 30, 2020.

**The Town's Response:** The recommendation requires further analysis as the referenced report has yet to be completed or released and is expected in February 2020. The Town agrees that review and consideration of implementation of possible recommendations contained in the LAFCO MSR is important. As with other recommendations and reports from LAFCO, the Town is committed to a thorough review and analysis of this report once it is published in early 2020. However, before the Town can commit to implement a course of yet unknown recommendations, it would be appropriate for the Town to review, evaluate, and fully understand the scope and implications of the recommendations contained in the LAFCO MSR.

The Town welcomes and appreciates the Grand Jury's interest in the Town's operations, as well as the opportunity to respond to the findings and recommendations contained in the report.

Sincerely,

  
Steven R. Rogers, Town Manager  
Town of Yountville

Attachments:

F1/R4

# WATER QUALITY REPORT



*Town of Yountville*

*"The Heart of the Napa Valley"*

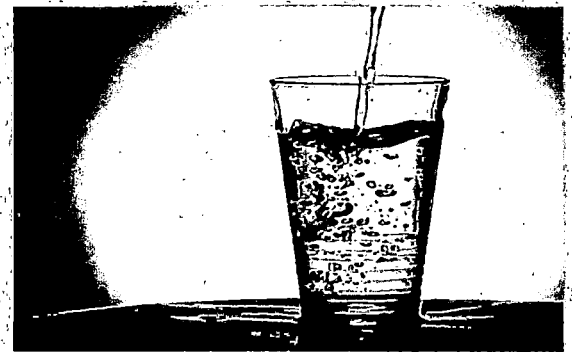
## 2018

The Town of Yountville is pleased to report that the drinking water supplied to you meets or exceeds state and federal public health standards for drinking water quality and safety. California water retailers, including the Town of Yountville, are required by law to inform customers about the quality of their drinking water. The results of the testing and monitoring programs of 2018 are included in this report. If you have any questions, please contact the Town of Yountville Utility

### ENSURING THE SAFETY OF YOUR DRINKING WATER

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the State Water Resources Control Board, Division of Drinking Water (SWRCB, DDW) prescribe regulations which limit the amount of certain contaminants in water provided by public water systems.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. Environmental Protection Agency's **Safe Drinking Water Hotline: 1-800-426-4791**



### Your Water System

The Town of Yountville's main source of water is supplied from Rector Reservoir, which is owned and operated by the California Department of Veterans Affairs (CDVA) (707) 944-4800. They are responsible for conducting all the required water sampling for water source data for the year. Chlorine is added to the water to help ensure that the water is safe when it is used by customers. The Town purchases water from the CDVA and distributes it in pipes under Town streets to customers. Town staff takes water samples from the distribution system for testing for coliform and general physical properties as required by the California State Water Resources Control Board, Division of

Drinking Water (SWRCB, DDW). Disinfection by-products samples are also taken for Haloacetic Acids and Trihalomethanes, four times per year. Disinfection by-products are trace elements left in the water after chlorination. Additionally lead and copper samples are taken every three years with the most recent cycle occurring in 2018. In addition to the routine lead and copper sampling conducted by the Town, in 2018 lead samples were collected at Yountville Elementary School as required by Water Permit Amendment 2017PA\_Schools\_2810007. Sample results verified that all (6) sample points were well below the action level and in some cases not detectable at all.

*Para obtener esta información en español, por favor visite nuestro sitio web: [www.townofyountville.com](http://www.townofyountville.com)*

*© llámenos al (707) 944-8851*

**Distribution System Information**

Monitoring for bacteriological constituents in the distribution system is required to determine the presence of micro biological contaminants such as Coliform, Fecal Coliform, and E. Coli.

**Definitions:**

**MCL: Maximum Contaminant Level.** The highest level of a contaminant that is allowed in drinking water. Primary MCL's are set as close to the PHG's (or MCLG's) as is economically and technologically feasible. Secondary MCL's are set to protect the odor, taste and appearance of drinking water.

**MCLG: Maximum Contaminant Level Goal.** The level of a contaminant in drinking water below which there is no known or expected risk to health. Set by the U.S. Environmental Protection Agency.

**MRDL: Maximum Residual Disinfectant Level.** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**MRDLG: Maximum Residual Disinfectant Level Goal.** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Primary Drinking Water Standard:** MCL's and MRDL's for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

**MFL:** Million Fibers per Liter

**RAA:** Running Annual Average

**MG/L:** Milligrams per Liter (Parts per Million)

**µG/L:** Micrograms per Liter (Parts per Billion)

**AL:** Action Level

**ND:** Not Detectable

**DLR:** Detection Levels for purposes of reporting.

**Coliform Bacteria Sampling**

Minimum number of monthly samples required:	3
Maximum number of monthly positive samples allowed (MCL):	1
Average monthly number of samples taken in 2018:	3.4
Total number of samples taken in 2018:	41
Maximum number of positives in one month:	0
Total number of E. Coli sample positives:	0
Number of months in violation:	0

**Chlorine Residual Monitoring**

Disinfection is required to keep water safe, and chlorine is the agent used to disinfect. Chlorine dosage is strictly regulated so that the water has just enough without it being dangerous. The maximum residual level for Chlorine is 4 MG/L (milligrams per liter), and the minimum is 0.2 MG/L. The common level for our systems is between 0.75 and 1.5 MG/L.

MRDLG (MG/L)	MRDL (MG/L)	Range (MG/L)		RAA (MG/L)	Meets Standard Yes/No	Source
		Low	High			
4	4	0.61	1.39	1.05	Yes	Drinking Water Disinfectant

**Disinfection By-Products Sampling**

Disinfection by-product samples are taken for Haloacetic Acids and Trihalomethanes, which is currently done four times per year. Disinfection by-products are trace elements formed in the water after disinfection with Chlorine.

By-Product	MCL (µG/L)	Range (µG/L)		RAA (µG/L)	Meets Standard Yes/No
		Low	High		
Trihalomethanes	80	21	37	29.625	Yes
Haloacetic Acids	60	14	22	17.125	Yes

**General Mineral and Physical Sampling**

MCL's for contaminants that relate to aesthetic qualities such as taste, color, mineral content and appearance are not directly related to health issues.

Chemical or Constituent	MCL	Range		RAA	Likely Source of Contamination
		LOW	HIGH		
Color	15	ND	4.0	1.17	Naturally occurring organic compounds
Odor	3	1	10.0	5.42	Naturally occurring organic compounds or chlorine
Turbidity	3	ND	0.2	0.10	Naturally occurring organic compounds and soil runoff

**Lead and Copper Tap Sampling**

Lead and Copper occur naturally in water in small amounts. The testing performed in this report is for Lead and Copper in drinking water that is primarily from materials and components associated with service lines and internal home plumbing systems. Most internal systems are comprised of copper pipe and soldered fittings. The use of solder containing any amount of lead was banned in 1986.

	Samples Collected (Date)	90% Detected (MG/L)	Number of Sites Exceeding	AL (MG/L)	Likely Source of Contamination
Lead	11 (2018)	0.0085	0	0.015	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits.
Copper	11 (2018)	0.63	0	1.3	Internal corrosion of household water plumbing systems; erosion of natural deposits; leaching from wood preservatives.

**Asbestos Sampling**

Asbestos is a naturally occurring substance and can be found in small concentrations in water. Asbestos cement (AC) pipe was used extensively in the mid-1900s in potable water distribution systems, particularly in the western United States. Over time, AC pipe undergoes gradual degradation in the form of corrosion (i.e., internal calcium leaching due to conveyed water and/or external leaching due to groundwater). Some older areas of town still have AC pipe left in the system and the long term goal of the PW department is to replace all old pipes in town.

Chemical or Constituent	Units	MCL (AL)	DLR	Result (Date)	Violation Yes/No	Likely Source of Contamination
Asbestos	MFL	7	7	ND (2011)	No	Internal corrosion of asbestos cement water pipes; erosion of natural deposits.



The Town of Yountville has upgraded all water meters in Town to a system that allows customers to monitor and track their usage. Follow the link and the steps below to utilize the new system and all of it's features.

<https://eyeonwater.com/signup>

1. Select your utility by entering your service address ZIP Code (94599).
2. Enter your account number as it appears on your water bill. **DO NOT ENTER DASHES, ONLY NUMBERS.**
3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the Terms of Use.
6. Verify your email address in the confirmation email.

Enjoy using EyeOnWater!

Please contact Yountville Town Hall with any questions.

#### Low Income Subsidy Program

The Town Council has established a utility rate assistance program for eligible low-income residents. Eligible accounts will receive a monthly reduction of \$25 off of their fixed fee charges, which is approximately 25% of their fixed fees. Compared to the other programs in the area this is a slightly higher rate reduction and is discounted between both water and wastewater charges. Water consumption charges are not discounted.

To check eligibility and to apply, please stop by Town Hall or call 944-8851.

## Source Water Sampling Page 4

The following tables are sampling results performed by CDVA water treatment staff members and are a requirement for source water monitoring by the CA State Water Resources Control Board, Department of Drinking Water. The data in these tables is provided so that all water quality related sampling and results for both source water and the Towns Water Distribution Sampling are available to you. A source water assessment was completed in July 2009 for the Rector Reservoir. Results from the Assessment indicate that the most significant potential sources of contaminants to our water source are from fires and vineyards. The complete assessment is available upon request by writing: Plant Operations, 190 California Dr., Yountville, CA 94599, or by contacting Plant Operations, VHC-Y, at (707) 944-4800.

Reporting Units	Chemical	Analyses Results	DLR
MG/L	Total Hardness (as CaCO3)	34	
MG/L	Calcium (CA)	6.9	
MG/L	Sodium (NA)	5.7	
MG/L	Bicarbonate (HCO3)	43	
MG/L +	Sulfate (SO4)	4.6	.5
MG/L +	Chloride (C1)	5.8	
MG/L	Nitrate (as NO3)	.58	2.0
MG/L	Fluoride (F)	ND	.10
UMHO/CM +	Specific Conductance (E.C.)	100	
MG/L +	Total Filterable Residue (TDS)	100	

+ Indicates Secondary Drinking Water Standards

## Contact Information



A **Cash for Grass** rebate assists in financing water efficient landscapes like the one pictured. For more information on the **Cash for Grass** program or other Town water conservation efforts, please visit [www.townofyountville.com/water](http://www.townofyountville.com/water).

### Town of Yountville Water Staff

- Steven Rogers, Town Manager  
[srogers@yville.com](mailto:srogers@yville.com)
- Joe Tagliaboschi, Public Works Director  
[jtagliaboschi@yville.com](mailto:jtagliaboschi@yville.com)
- Don Moore, Utility Operations Manager  
[dmoore@yville.com](mailto:dmoore@yville.com)
- Nick Hickman, Water System Maintenance Worker II  
[nhickman@yville.com](mailto:nhickman@yville.com)



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# WATER QUALITY REPORT

## 2018

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Copper	11 (2018)	0.63	0	1.3	Internal corrosion of household water plumbing systems; erosion of natural deposits; leaching from wood preservatives.

### Asbestos Sampling

Asbestos is a naturally occurring substance and can be found in small concentrations in water. Asbestos cement (AC) pipe was used extensively in the mid-1900s in potable water distribution systems, particularly in the western United States. Over time, AC pipe undergoes gradual degradation in the form of corrosion (i.e., internal calcium leaching due to conveyed water and/or external leaching due to groundwater). Some older areas of town still have AC pipe left in the system and the long term goal of the PW department is to replace all old pipes in town.

Chemical or Constituent	Units	MCL (AL)	DLR	Result (Date)	Violation Yes/No	Likely Source of Contamination
Asbestos	MFL	7	7	ND (2011)	No	Internal corrosion of asbestos cement water pipes; erosion of natural deposits.

The Town of Yountville has upgraded all water meters in Town to a system that allows customers to monitor and track their usage. Follow the link and the steps below to utilize the new system and all of its features.

<https://eyeonwater.com/signup>

1. Select your utility by entering your service address ZIP Code (94599).
2. Enter your account number as it appears on your water bill. **DO NOT ENTER DASHES, ONLY NUMBERS.**
3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the Terms of Use.
6. Verify your email address in the confirmation email.

Enjoy using EyeOnWater!

Please contact Yountville Town Hall with any questions.

#### Low Income Subsidy Program

The Town Council has established a utility rate assistance program for eligible low-income residents. Eligible accounts will receive a monthly reduction of \$25 off of their fixed fee charges, which is approximately 25% of their fixed fees. Compared to the other programs in the area this is a slightly higher rate reduction and is discounted between both water and wastewater charges. Water consumption charges are not discounted.

To check eligibility and to apply, please stop by Town Hall or call 944-8851.

## Source Water Sampling

Page 4

The following tables are sampling results performed by CDVA water treatment staff members and are a requirement for source water monitoring by the CA State Water Resources Control Board, Department of Drinking Water. The data in these tables is provided so that all water quality related sampling and results for both source water and the Towns Water Distribution Sampling are available to you. A source water assessment was completed in July 2009 for the Rector Reservoir. Results from the Assessment indicate that the most significant potential sources of contaminants to our water source are from fires and vineyards. The complete assessment is available upon request by writing: Plant Operations, 190 California Dr., Yountville, CA 94599, or by contacting Plant Operations, VHC-Y, at (707) 944-4800.

Reporting Units	Chemical	Analyses Results	DLR
MG/L	Total Hardness (as CaCO3)	34	
MG/L	Calcium (CA)	6.9	
MG/L	Sodium (NA)	5.7	
MG/L	Bicarbonate (HCO3)	43	
MG/L +	Sulfate (SO4)	4.6	.5
MG/L +	Chloride (Cl)	5.8	
MG/L	Nitrate (as NO3)	.58	2.0
MG/L	Fluoride (F)	ND	.10
UMHO/CM +	Specific Conductance (E.C.)	100	
MG/L +	Total Filterable Residue (TDS)	100	

+ Indicates Secondary Drinking Water Standards

## Contact Information



A **Cash for Grass** rebate assists in financing water efficient landscapes like the one pictured.

For more information on the **Cash for Grass** program or other Town water conservation efforts, please visit [www.townofyountville.com/water](http://www.townofyountville.com/water).

### Town of Yountville Water Staff

Steven Rogers, Town Manager  
[srogers@yville.com](mailto:srogers@yville.com)

Joe Tagliaboschi, Public Works Director  
[jtagliaboschi@yville.com](mailto:jtagliaboschi@yville.com)

Don Moore, Utility Operations Manager  
[dmoore@yville.com](mailto:dmoore@yville.com)

Nick Hickman, Water System Maintenance Worker II  
[nhickman@yville.com](mailto:nhickman@yville.com)

**Water Quality Complaints (2015 – Current)****1-7-2015 – 1558 Yountville Crossroad Maria Guliani 944 8356**

Customer contacted Town Hall reporting low pressure at her residence. I went out to the property and the meter showed that there was no active usage eliminating the possibility of the pressure loss being due to an active leak. I asked if there was a pressure regulator on the property, and her husband showed me to the location of their pressure regulator. Using a pressure gauge on the hose bib, I assisted the customer with raising their pressure from 37 psi to 65 psi. The customer checked water pressure in the home and were pleased with the 65 psi.

**4-8-2015 – 6750 Jefferson St. Bryan Lilenthal**

Had an email forwarded to me by Steve Rogers regarding an odor complaint he received. Customer complained odor in water smelling similar to a wet dog. This is two blocks from the towns Monroe sample station where we have had recent results with high odor. I contacted the lab and requested more information on those results. On 4-13-17 I received confirmation that the odor results were for a strong chlorine smell, likely from disinfecting the sample port. We will begin using 91% isopropyl alcohol rather than bleach for disinfection of sample ports. Flushing was performed on the following hydrants as a precaution with no noticeable odors during flushing. H-3, H-10, H-14, H-24.

**5-19-2015 – 6786 Jefferson St. Kathleen Brannan 944 5609**

I received an email from Valerie Jones mentioning that the customer is complaining of extremely high water pressure and that it has been this way since the weekend. Because I was in a training in Ukiah, I contacted George De Ocampo and asked him to check the pressure at the customer's residence as well as the two regulator stations. George reported 95 psi at the residence and 112 psi at the Finnell regulator station. I walked George through shutting down the regulator station and the town ran off of the Town Hall regulator station until the PRV on Finnell was replace a couple weeks later.

**6-9-2015 – 1901 A Yountville Crossroad Casey Klien 805 252 9328**

Customer called Town Hall complaining of red rings in both his toilet and his cat's water bowl. Water out of the tap looked, smelled, and tasted fine. None of the neighboring units was experiencing anything similar. Recommended cleaning and contacting us if issue occurred again.

**6-22-2015 – 44 Rancho De Napa Serva Gill 944 2186**

Customer complained of water smelling "funny". Water out of the tap looked, smelled, and tasted fine. Recommended having galvanized piping replaced with copper and flushing hot water heater.

**6-30-2015 – 115 Rancho De Napa Gonzalez 944 2698**

Customer complained of water tasting like copper. I explained that the mobile home parks internal system was private and recommended contacting park management. Filled a bottle from the test cock on the backflow device protecting the property water looked and smelled fine.

**7-22-2015 – 1899 Finnell Rd. Arroyo Grande Apartments**

During high velocity flushing of the water system, we received a complaint of debris in the water. Responded to the customer and flushed the Hydrant on the property and recommended the customer flush internal lines for 5-10 minutes.

**8-14-2015 – 6641 Jefferson**

During high velocity flushing of the water system, we received a complaint of debris in the water. Responded to the customer and flushed the external hose bibs on the property for the customer.

**8-20-2015 – 1919 Mulberry Mike Gates**

During high velocity flushing of the water system, we received a complaint of sand and other debris in the water. I offered to have a plumber out to make repairs and flush the internal system at the towns cost, however customer chose to deal with the issue himself.

**9-17-2015 – 1986 Yountville Crossroad Culton 944 1930**

Customer complained of debris clogging her water filter. I explained that the town had recently completed some high velocity flushing and that may have cause the clogging. I replaced her water filter for her.

**10-12-2015 – 1911 Vintner Ct. Jan Kendall 944 1941**

Responded to a water quality complaint. There were no taste, odor, or visual issues noted. Low volume flushing was done where water entered the house. Chlorine residual was 0.81.

**2-26-2016 – 1862 Oak Circle Julie Worthington**

Customer complained of "poor water quality". Chlorine residuals at Vineyard Park and the neighbor at 1866 were both normal. Water looked, smelled, and tasted fine to me. Recommended flushing internal system.

**5-9-2016 – 12 Redwood Billie Hewitt**

Customer complained of low water pressure. When I arrived, pressure on the front hose bib was regulated to 29 psi. I helped her raise it to 65 psi.

**7-21-2016 - RED WATER FROM VA**

Received complaints from the following addresses

6778 Yount, 17 Stags View, 1 Lande, 5 Redwood, 16 Stags View, 6480 Washington, 6462 Washington

Flushed system from 10:30am until after 6:00pm.

**7-27-2016 – 2 Foxglove Zoe Harris 815 0210**

Customer contacted Town Hall regarding low water pressure. Went out and found pressure regulated to 41 psi, adjusted to 65 psi for her.

**8-17-2016 – 94 Rancho De Napa      Dave    760 412 2975**

Customer contacted Town Hall complaining of low water pressure. Let customer know that pressure at the service was over 70 psi and that he should contact park management if the issue persists.

**12-29-2016 – 3 Heritage Ct.      Holly Hanson**

Customer complained of low water pressure, especially in her shower. System has been on Napa water for several weeks due to a transmission main leak at Rector Reservoir. System pressure is typically 10-20 psi lower on Napa versus Rector. Let customer know we were switching back to Rector and to contact us again if pressure does not improve.

**6-30-2017 – 1949 Mount Ave.    Bob Tinsley**

Customer contacted town Hall regarding low pressure. Pressure at the home was 71 psi, Hydrant next door was 72 psi.

**7-6-2017 – 6529 Yount St.      Maison Fleurie**

Customer inquired about the use of phosphates in the treatment process. The pool company for the property are attributing low ph in the pool to the water quality being served. Joe Tagliaboschi responded to the customer letting her know that zinc orthophosphate is used to aid against corrosion control at the VA plant and that we have no other complaints. He also mentioned that there are no ph issues at the Towns community pool.

**9-7-2017 – Arroyo Grande Apartments Lori Hennig**

Customer complained of small "gel balls" in her drinking water. After doing some research and inspecting her Secondary water filtration unit, it was found that the gel was coming from her filter and not the water itself.

**5-2-2018 – 6700 Mesa Ct.**

Customer complained of "black specs" in the water. Internal flushing was suggested and Town staff flushed the dead end blow off located just downstream of the properties service. No specs were visible during the flush, including several attempts to collect it in a clean white bucket. Nothing visible in samples taken at 6701 or 6703 either.

**8-7-2018 – 27 Forrester Ln.**

Received a call from the owner that the tenants were complaining over very low pressure. When I arrived, the Hydrant in front was at 74 static PSI. The pressure on the hose bib in front was only at 40 static PSI. Pressure regulator was able to raise the pressure to 62 static PSI, but it was not operating properly and the customer was notified of such.

**9/12/2018 – 1899 Finnell Rd. #121**

Customer complained of the tap water staining her water bottles. She stored two bottles of water with tap water and two with tap water that went through a secondary "pure" filter. The two that had not gone through secondary filtration seemed to be high in iron and staining the bottles a brownish color.



**9/21/2018 – 6757 Washington St.**

Colored water complaint @ North Block Hotel

**9/26/2018 – 6526 Yount St.**

Colored water complaint @ Bardessono Hotel

**10/5/2018 – 6757 Washington St.**

Second colored water complaint from North Block Hotel. Received text message from Don requesting me to go check it out and do some low flow flushing if necessary. Water was slightly cloudy. Flushed for approximately five minutes to move water in the main. Had to stop flushing due to complaints from RH manager.

**4/3/2019 – 11 Redwood, 9 Jasmine, & 6550 Yount St.**

**4/5/2019 – 6 Forrester, 6589 Oak Leaf Ct.**

Staff received 3 separate complaints of musty smelling and tasting water on 4/3/19 and two additional complaints on 4/5/19. Staff responded and flushed several hydrants in the area. When contacting Rector Reservoir staff to notify them to expect high flows in the system, they mentioned that the odor was also inside the plant and was potentially due to some pre filter chlorination they had been testing out. Once it was clear that Rector staff had no plan to flush their system, town staff switched sources to City of Napa Water. On 4/9/2019 staff verified that the Rector water was of significantly better quality than the previous week and made the switch back to Rector water. Staff flushed throughout the system on 4/9/2019 to help pull the fresh water into the system.





**5-23 to 6-21-2019 – 1926 Mount, 10 Jasmine, 6 Redwood, 6600 Yount, 6468 Washington**

Staff has received five separate low pressure inquiries since the water main valve repair at Jasmine/Mount on 5-21-2019. In each case the pressure was similar to the system pressure. Most likely they are noticing the lower pressure due to being on Napa water rather than Rector water, but associate it with the leak that they saw or heard about.

**7/8/2019 – 6468 Washington St.**

Customer complained of “smelly water in bathroom”. Don & Jeff responded and came to the conclusion that she does not use her spare bathroom and the pea trap had dried up. There did not seem to be any odor from the actual water.

## PRESS RELEASES

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Official Press Releases from Town Hall

### Annual Water Quality Report for the Town of Yountville Issued

Post Date: 06/14/2019 2:26 PM

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Date: June 14, 2019

Contact: Joe Tagliaboschi, Public Works Director  
jtagliaboschi@yountville.com  
(707) 944-8851

**Subject: Annual Water Quality Report for the Town of Yountville Issued**





The Town of Yountville is pleased to report that the drinking water supplied to water customers meets or exceeds state and federal public health standards for drinking water quality and safety. California water retailers, including the Town of Yountville, are required by law to inform customers about the quality of their drinking water. The results of the testing and monitoring programs of 2018 are included in the full report, which can be viewed at the following link:

<http://www.townofyountville.com/home/showdocument?id=11837>

The Town of Yountville's main source of water is purchased and supplied from Rector Reservoir, which is owned and operated by the California Department of Veterans Affairs (CDVA). They take all the required water sampling for water source data for the year.

Town staff takes water samples from the distribution system for testing for coliform and general physical properties as required by the California State Water Resources Control Board, Division of Drinking Water. Disinfection byproducts samples are also taken for Haloacetic Acids and Trihalomethanes; which is done four (4) times per year. Disinfection byproducts are trace elements left in the water after chlorination. Additional lead and copper samples are taken every three (3) years.

## PRESS RELEASES

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Official Press Releases from Town Hall

### Water Line Main Break in Washington Park Neighborhood

**Post Date:** 05/21/2019

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Date: May 21, 2019

Contact: Joe Tagliaboschi, Public Works Director  
jtagliaboschi@yville.com  
(707) 944-8851

**Subject: Water Line Main Break in Washington Park Neighborhood.**

The Town Public Works Director and Utility Operations staff are responding to a water-line main break at Jasmine Street and Mount Avenue in the Washington Park neighborhood. The break occurred at 4:30 a.m. and the Town immediately dispatched the Utility Operations on call emergency repair staff to the site.

The water line break will cause some water to run throughout the streets. Residents and visitors are advised to avoid the area to allow Public Works crew to complete repairs. At this time, only two residences will have limited water services while the work is being completed.

[PDF](#)

### END ###



## **Water Service Disruption on Yount Street at Various Locations Beginning February 19**

**Post Date:** 02/13/2019 4:42 PM

### **MEDIA RELEASE**

### **FOR IMMEDIATE RELEASE**

**Date:** February 13, 2019

**Contact:** Joe Tagliaboschi, Public Works Director

[jtagliaboschi@yville.com](mailto:jtagliaboschi@yville.com)

Debby Hight, Deputy Public Works Director

[dhight@yville.com](mailto:dhight@yville.com)

(707) 944-8851

## **Subject: Water Service Disruption on Yount Street at Various Locations Beginning February 19**

As part of the Yount Street Waterline Replacement (WA-0010) project that began on January 7, 2019, the project's contractor D&D Pipelines will begin the second phase of the new pipeline replacement on February 19, 2019 which will lead to water shutdowns impacted by the new pipeline. These locations and dates are scheduled in three (3) phases:

- The first water shutdown will affect residential areas along Yount Street, Humboldt Street and Webber Avenue on February 19 until February 22, 2019.
- The second water shutdown will affect businesses located along Yount Street north of Finnell from February 25 until February 27, 2019.
- The third shutdown will be on Yount Street at Mount Avenue on February 27, 2019.

The water shutdowns will occur at different times throughout the day and are expected to last from one (1) to six (6) hours long. A notice will be placed on resident and business doors 48 hours prior to the water being shutdown affecting that specific location.



During construction, Yount Street will be accessible to local traffic only, with delays up to 15 minutes. All work will be done between 9:00 a.m. to 6:00 p.m. to adhere to the Town's noise and construction rules. These closures are there for the safety of the public and the workers on site. The Town requests that the closures and detours are observed.


What's New

Press Releases

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Media Releases

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Official Press Releases from Town Hall

### Yount Street Waterline Replacement Begins January 7, 2019

**Post Date:** 01/02/2019

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Date: January 2, 2019

Contact: Joe Tagliaboschi, Public Works Director  
jtagliaboschi@yville.com (707) 944-8851



**Subject: Yount Street Waterline Replacement Begins January 7, 2019**


A waterline replacement project on Yount Street from the Bardessonio Hotel to Mount Street will start in early January with completion near the end of February. The project entails the replacement of about 1300 linear feet of 8-inch water pipe constructed almost fifty (50) years ago. This project was approved at the June 19, 2018, Town Council Meeting and is part of the Town's Capital Improvement Plan (CIP). The contract to replace this was awarded to D&D Pipeline with a contract value of \$429,372 at the December 4, 2018, Town Council meeting and this is funded by the Water Utility Enterprise fund.

During construction, Yount Street will be accessible to local traffic only with delays up to 15 minutes. All work will be done between 9:00 a.m. to 6:00 p.m. to adhere to the Town's noise and construction rules.

Questions or concerns should be directly addressed to the Town's inspection manager, Danny Willow by calling (707) 885-1111 or the Town's Public Works Department at (707) 944-8851.

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Official Press Releases from Town Hall

### Potential for Low Water Pressure in North Yountville

**Post Date:** 12/04/2018

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Date: December 4, 2018

Contact: Steve Rogers, Town Manager  
srogers@yville.com  
(707) 944-8851

**Subject: Potential for Low Water Pressure in North Yountville**

At approximately 1:00 pm, a truck and trailer struck a water distribution standpipe at Finnell and Yountville Cross Road. The damage occurred on the Veterans Home water main that also serves the Town of Yountville from the Rector Reservoir Water Treatment Plant. The plant is part of the system owned and operated by the Veteran's Home. Utility Operations Staff quickly switched water supply to the Napa/Conn water main so the water main could be isolated and repaired.



As a result of this accident, the Town will use the City of Napa system for the Town's water source. Customers in the northern portions of the Town may experience low water pressure. Town Utility Staff is aware of the situation. No water service interruption is expected for customers located in or out of Town limits. If you have questions, please contact Don Moore, Utility Operations Manager at [dmoore@yville.com](mailto:dmoore@yville.com).

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### END ###



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Official Press Releases from Town Hall

### Annual Water Quality Report for the Town of Yountville Issued

**Post Date:** 06/14/2018 10:10 AM

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Date: June 14, 2018

Contact: Joe Tagliaboschi, Public Works Director  
jtagliaboschi@yville.com (707) 944-8851

### Subject: Annual Water Quality Report for the Town of Yountville Issued

The Town of Yountville is pleased to report that the drinking water supplied to water customers meets or exceeds state and federal public health standards for drinking water quality and safety. California water retailers, including the Town of Yountville, are required by law to inform customers about the quality of their drinking water. The results of the testing and monitoring programs of 2017 are included in the full report, which can be viewed at the following link:


<http://www.townofyountville.com/home/showdocument?id=9933>


The Town of Yountville's main source of water is purchased and supplied from Rector Reservoir, which is owned and operated by the California Department of Veterans Affairs (CDVA). They take all the required water sampling for water source data for the year. Chlorine is added to the water to help ensure that the water is safe when it is used by customers.

Town staff takes water samples from the distribution system for testing for coliform and general physical properties as required by the California State Water Resources Control Board, Division of Drinking Water. Disinfection byproducts samples are also taken for Haloacetic Acids and Trihalomethanes, which is done four (4) times per year. Disinfection byproducts are trace elements left in the water after chlorination. Additional lead and copper samples are taken every three (3) years.


Para obtener esta información en español, por favor visite nuestra página web: [www.townofyountville.com](http://www.townofyountville.com)

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### Annual Water Quality Report for the Town of Yountville Issued

**Post Date:** 06/29/2017 3:23 PM

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Date: June 29, 2017

Contact: Joe Tagliaboschi, Public Works Director  
[jtagliaboschi@yountville.com](mailto:jtagliaboschi@yountville.com) (707) 944-8851

Subject: Annual Water Quality Report for the Town of Yountville Issued

The Town of Yountville is pleased to report this year that the drinking water supplied to water customers meets or exceeds state and federal public health standards for drinking water quality and safety. California water retailers, including the Town of Yountville, are required by law to inform customers about the quality of their drinking water. The results of the testing and monitoring programs of 2016 are included in the full report, which can be viewed on the [Town's website](#).





The Town of Yountville's main source of water is supplied from Rector Reservoir, which is owned and operated by the California Department of Veterans Affairs (CDVA). They take all the required water sampling for water source data for the year. Chlorine is added to the water to help ensure that the water is safe when it is used by customers.

The Town purchases water from the CDVA and distributes it in pipes under Town streets to customers. Town staff takes water samples from the distribution system for testing for coliform and general physical properties as required by the California State Water Resources Control Board, Division of Drinking Water. Disinfection byproducts samples are also taken for Haloacetic Acids and Trihalomethanes, which is done four times per year. Disinfection byproducts are trace elements left in the water after chlorination. Additional lead and copper samples are taken every three years.

Para obtener esta información en español, por favor visite nuestro sitio web: [www.townofyountville.com](http://www.townofyountville.com)



## PRESS RELEASES

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Official Press Releases from Town Hall

### **Low Pressure Water For Yountville Water Customers; Water service interrupted for Customers at Yountville Cross Road and Silverado Trail**

**Post Date:** 12/07/2016 3:29 PM

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Date: December 7, 2016

Contact: Joe Tagliaboschi, Public Works Director  
(707) 944-8851 [jtagliaboschi@yville.com](mailto:jtagliaboschi@yville.com)

Subject: Low Pressure Water For Yountville Water Customers; Water service interrupted for Customers at Yountville Cross Road and Silverado Trail

The Town received a call shortly after 1:15 p.m. from staff at the Rector Reservoir Treatment Plant operated by the Veterans Home, that they have a leak on the 18 inch line that serves the Town's (and Veterans Home) drinking water. The Town has switched over to the City of Napa's water supply for the time being to allow for the Veterans Home staff to make repairs. Customers will notice a drop in the water pressure as the Napa system is feeding the Town's system at approximately 60 psi which is approximately 15 psi lower than normal water pressure in Town.

Out of town customers on Yountville Cross Road and Silverado Trail will have water service interrupted until repairs can be made by the Veterans Home, as this portion of the system is not tied to Napa Transmission system. It is unknown when the repairs will be complete.

To stay informed, residents are encouraged to sign up for Nixle at [nixle.com](http://nixle.com) and on the Town's website at [www.townofyountville.com](http://www.townofyountville.com)

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[Town Council](#)

[Departments & Services](#)

[What's New](#)



[Business](#)

[What's New](#)

[Press Releases](#)

[Media Releases](#)

## PRESS RELEASES

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Official Press Releases from Town Hall

### Water line repair to occur on Thursday 12/1 on Yount Street Between Starkey Adams

**Post Date:** 11/29/2016 3:38 PM

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Date: November 30, 2016

Contact: Joe Tagliaboschi, Public Works Director  
(707) 944-8851 [jtagliaboschi@yville.com](mailto:jtagliaboschi@yville.com)












Subject: Water line repair to occur on Thursday 12/1 on Yount Street Between Starkey and Adams

On Thursday December 1, 2016, the Town will have a contractor repairing a leak in the service line at the water main north bound lane of Yount Street between Starkey and Adams. This repair work will begin at 9:00 a.m. and will tentatively end before the weekend. Traffic control will be in place to divert vehicles around the work.

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-  Home
-  Yountville
-  Map
- Neighborhood**
-  Recommendations
-  For Sale & Free
-  Events
-  Real Estate
-  Crime & Safety
-  Lost & Found
-  Documents
-  General



Eddy Gomez, Yountville



### Town of Yountville Water Department Consumer Confidence Report

Dear Yountville residents,

The Town of Yountville has published a media release regarding the 2018 Town of Yountville Water Department Consumer Confidence Report which is now available at [www.townofyountville.com](http://www.townofyountville.com).

Please go to <http://www.townofyountville.com/home/showdocument?id=11837> to review your 2018 Consumer Confidence Report and learn more about your drinking water. The report contains information about the source and quality of your drinking water. If you would like a paper copy of the 2018 Consumer Confidence report mailed to you, please call (707) 944-8851 or email [pnixon@yville.com](mailto:pnixon@yville.com)

TOWNOFYOUNTVILLE.COM

14 Jun · Yountville in General



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1

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Home

Yountville

Map

Neighborhood

Recommendations

For Sale & Free

Events

Real Estate

Crime & Safety

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Documents

General

Eddy Gomez, Yountville

### Water Line Main Break in Washington Park Neighborhood

Dear Yountville residents,

The Town has released a press release regarding the waterline main break in Washington Park neighborhood. Follow the attached link for more detailed information.

<http://www.townofyountville.com/Home/Components/News/News/4178/32?backlist=%2f>

21 May · Yountville in General

Reply

2



Home

Yountville

Map

Neighborhood

Recommendations

For Sale & Free

Events

Real Estate

Crime & Safety

Lost & Found

Documents

General

Groups

All

Eddy Gomez, Yountville

### Yount Street Waterline Replacement Begins January 7, 2019

Dear Yountville residents,

A waterline replacement project on Yount Street from the Bardessono Hotel to Mount Street will start in early January 2019 with completion near the end of February. The project entails the replacement of about 1300 linear feet of 8-inch water main constructed almost fifty (50) years ago. This project was approved at the June 19, 2018, Town Council Meeting and is part of the Town's Capital Improvement Plan (CIP). The contract to replace this was awarded to D&D Pipeline with a contract amount of \$429,372 at the December 4, 2018, Town Council meeting and this is funded by the Water Utility Enterprise fund.

During construction, Yount Street will be accessible to local traffic only with delays up to 15 minutes. All work will be done between 9:00 a.m. to 6:00 p.m. to adhere to the Town's noise and construction rules.

Questions or concerns should be directly addressed to the Town's inspection manager, Danny Willow by calling (707) 888-0688 or the Town's Public Works Department at (707) 944-8851.

2 Jan · Yountville in General

Reply

3 4



- Home
- Yountville
- Map

Neighborhood

- Recommendations
- For Sale & Free
- Events
- Real Estate
- Crime & Safety
- Lost & Found
- Documents
- General

Groups

- All groups (4)

Topics

- All Topics New

Directories

- Neighbors
- Pets

Eddy Gomez, Yountville

### Potential for Low Water Pressure in North Yountville

Dear Yountville residents,

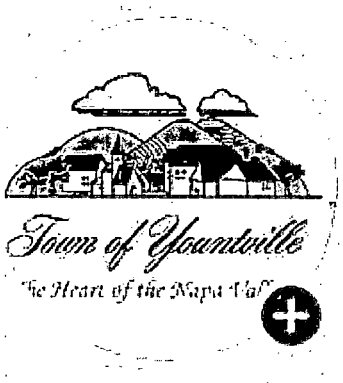
At approximately 1:00 pm a truck and trailer struck a water distribution standpipe at Finnell and Yountville Cross Road. The damage occurred on the Veterans Home water main that also serves the Town of Yountville from the Rector Reservoir Water Treatment Plant. The plant is part of the system owned and operated by the Veteran's Home. Utility Operations Staff quickly switched water supply to the Napa/Conn water main so the water main could be isolated and repaired.

As a result of this accident, the Town will use the City of Napa system for the Town's water source. Customers in the northern portions of the Town may experience low water pressure. Town Utility Staff is aware of the situation. No water service interruption is expected for customers located in or out of Town limits. If you have questions, please contact Don Moore, Utility Operations Manager at [dmoore@yville.com](mailto:dmoore@yville.com)



4 Dec · Yountville in General

Reply



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- Home
- About
- Photos
- Reviews
- Events
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- Posts
- Services
- Shop
- Groups
- Notes
- Offers
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3

Like Comment

Write a comment...



**Town of Yountville - Local Government**

Published by Julie Baldia [?] · June 14 ·

Dear Yountville residents,

The Town of Yountville has published a media release regarding the 2018 Town of Yountville Water Department Consumer Confidence Report which is now available at [www.townofyountville.com](http://www.townofyountville.com).

Please go to <http://www.townofyountville.com/home/showdocument?id=11837> to review your 2018 Consumer Confidence Report and learn more about your drinking water. The report contains information about the source and quality of your drinking water. If you would like a paper copy of the 2018 Consumer Confidence report mailed to you, please call (707) 944-8851 or email [pnixon@yville.com](mailto:pnixon@yville.com)

TOWNOFYOUNTVILLE.COM  
**Yountville, CA | Home**

Yountville Out Loud is scheduled for Thursday May 9 at 5:30 p.m. in the Yountville Community Center plaza. This open mic is the opportunity for community members to step up to the podium and is in its seventh year...

216 People Reached      8 Engagements      Boost Unavailable

1 Comment

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Most Relevant

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Town of Yountville

The Heart of the Napa Valley



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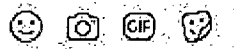
Posts

Services

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Write a comment...



Town of Yountville - Local Government

Published by Julie Baldia [?] · January 2 ·

Dear Yountville residents,

A waterline replacement project on Yount Street from the Bardessono Hotel to Mount Street will start in early January 2019 with completion near the end of February. The project entails the replacement of about 1300 linear feet of 8-inch water main constructed almost fifty (50) years ago. This project was approved at the June 19, 2018, Town Council Meeting and is part of the Town's Capital Improvement Plan (CIP). The contract to replace this was awarded. See More

390

People Reached

26

Engagements

Boost Post

3

1 Share

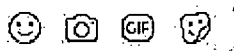
Like

Comment

Share

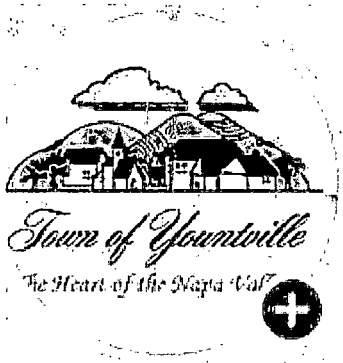


Write a comment...



C  
E  
F  
F  
C  
F





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Town of Yountville - Local Government  
Published by Julie Baldia [?] · December 4, 2018 ·

Dear Yountville residents,  
The Town has sent out a media release regarding the potential for low water pressure in northern Yountville area:  
MEDIA RELEASE... See More

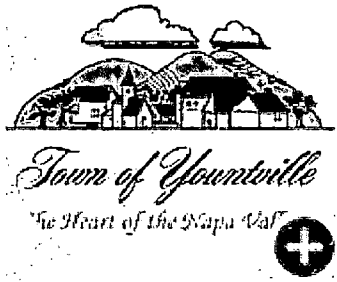
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- Home
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- Photos
- Reviews
- Events
- Videos
- Posts
- Services
- Shop
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- Offers
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451 People Reached      69 Engagements      [Boost Post](#)

3      3 Shares



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- Home
- About
- Photos
- Reviews
- Events
- Videos
- Posts
- Services

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**Town of Yountville - Local Government**  
Published by Julie Balda [?] · June 14, 2018 ·

Annual Water Quality Report for the Town of Yountville Issued

The Town of Yountville is pleased to report that the drinking water supplied to water customers meets or exceeds state and federal public health standards for drinking water quality and safety. California water retailers, including the Town of Yountville, are required by law to inform customers about the quality of their drinking water. The results of the testing and monitoring programs of 2017 are included in the full report, which can be viewed at the following link:

<http://www.townofyountville.com/home/showdocument?id=9933>

<b>280</b>	<b>11</b>	<b>Boost Post</b>
People Reached	Engagements	
<b>5</b>		<b>1 Share</b>

Like Comment Share

# Town of Yountville

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« Back | **Full Message**

Published as web message ( Deactivate )

Edit Message

### Message Type

Advisory

### Sent To:

#### Public Groups:

Nixle Wire

### Message Details:

#### Entered by:

Town of Yountville

#### Entered on:

Tuesday, May 21 2019 :: 8:32 a.m. PDT

#### Contact:

Town of Yountville

6550 Yount St Yountville, CA 94599 | 707-944-8851

### Statistics:

#### Delivery Statistics

	Mobile	Email
Sent	2,234	No Email sent
Start Time	05/21 8:32:26	
Finish Time	05/21 8:32:29	
Forwards	0 0%	
Unsubscribes	0 0%	

#### Reports

Notification Summary Report

### SMS Message:

TOWN OF YOUNTVILLE: The Town Public Works crews are responding to water main line break in the Mount Ave and Jasmine St. area. Please, avoid the area.

### Message Expires:

May 22, 2019, 8:26 a.m.

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# Town of Yountville

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[New Message](#) [Sent Messages](#) [Scheduled Messages](#) [Email Template](#) [Message Widgets](#) [Rebroadcasts](#)

[« Back](#) | **Full Message**

[Published as web message \( Deactivate \)](#)

[Edit Message](#)

**Message Type**

Advisory

**Sent To:**

**Public Groups:**

Nixle Wire

**Message Details:**

**Entered by:**

Town of Yountville

**Entered on:**

Saturday, April 20 2019 :: 11:16 a.m. PDT

**Contact:**

Town of Yountville

6550 Yount St Yountville, CA 94599 | 707-944-8851

**Statistics:**

**Delivery Statistics**

	Mobile	Email
Sent	2,229	1,073
Start Time	04/20 11:16:50	04/20 11:16:43
Finish Time	04/20 11:16:54	04/20 11:20:02
Forwards	0 0%	0 0%
Unsubscribes	0 0%	0 0%

**Reports**

[Notification Summary Report](#)

**Images:**

*No images in this message*

**SMS Message:**

Town of Yountville: Low water pressure in town as a result of change to City of Napa Water . - nixle.us/AY5FG

The link below each text directs users to a web version of your message. This web page can be viewed by members of your community.

<https://local.nixle.com/alert/7239104/>

nixle.us/AY5FG

**Email & Web Message:**

**Email & Web Subject**

Low water pressure in town as a result of change to City of Napa Water.

**Email & Web Body**



**Preview**

Due to the request of the Rector Reservoir Treatment plant the town has switched over to City of Napa Water early this morning. The most noticeable result will be lower than normal water pressure. The staff at the rector plant are working to resolve the issue and expect this to be a short term outage.

Thanks in advance for your patience and understanding .





Joe Tagliaboschi


Message Expires:

Apr 22, 2019, 9 a.m.

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9:47     45%

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jsolis@yville.com

Phone (optional)

Details (optional)

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