

NAPA COUNTY GRAND JURY FINAL REPORT
A Look Inside Napa County's 2024 General Election Process
ELECTION DIVISION RESPONSE TO FINDINGS

F9. The Napa County Elections Division's office workspace was inadequate and warrants improvement.

The Election Division agrees with these findings. The Board of Supervisors has addressed this finding in the preparation of the April 9, 2024 Facilities Master Plan which includes recommendations for workspace improvements.

F10. Napa County Elections Division website is lacking information and organization to assist voters and the community in an easy-to-understand format.

The Election Division partially disagrees with the finding. Large scale website improvements were made in 2022 to optimize the site for mobile users and reword content into plain language. All state-mandated reports are available on the website. There are needed improvements to navigation and organization of existing content which require coordination with the county website team during an overall website rebuild in 2025-2026.

F11. Napa County Elections Division did not maintain its own social media accounts as required by the Napa County Social Media Use Policy, leading to personnel utilizing personal accounts for county business.

The Election Division disagrees with the finding. The Napa County Social Media Use Policy has no requirement for departments or divisions to create and maintain their own sites. The Napa County Social Media Use Policy "is not intended to regulate the personal (non-work-related) activities of County employees, volunteers or contractors."

F12. Napa County Elections Division outreach failed to use effective strategies to target soon-to-be-of-age eligible voters.

The Election Division partially disagrees with this finding. Napa County is near the statewide average of pre-registered voters as a percentage of eligible 16- and 17-year-olds. Our attempts to coordinate outreach activities with the schools have run into scheduling problems and lack of response.