

A Tradition of Stewardship A Commitment to Service

COUNTY OF NAPA JUVENILE JUSTICE COMMISSION

NAPA COUNTY JUVENILE JUSTICE COMMISSION 2020 ANNUAL INSPECTION REPORT OF THE NAPA COUNTY JUVENILE JUSTICE CENTER.

December 30, 2020

Introduction

The Juvenile Justice Commission (the "JJC") of Napa County is a state mandated county commission. The Napa County Superior Court Judges appoint the Commissioners. Pursuant to California Welfare & Institutions Code section 229, the JJC is charged with the annual inspection of Napa County Juvenile Hall facilities. This inspection is performed to determine whether the Juvenile Hall Facilities are compliant with California Code of Regulations Title 15, Division 1, Chapter 1, Subchapter 5 - Minimum Standards for Juvenile Facilities and Title 24, Part 2, Section 1230 – Minimum Standards for Juvenile Hall Facilities.

On December 18, 2020, I, Amanda Bevins, the Chair of the JJC, conducted the annual inspection of the Napa County Juvenile Hall Detention Center ("Juvenile Hall"), located at 212 Walnut Street, Napa CA 94559. I performed the inspection alone due to COVID 19 restrictions and time restraints. I inspected Juvenile Hall including the school, kitchen, toilet facilities, examining room, youths' rooms and the interior and exterior of the facility. I also interviewed some of the administrative staff, and nursing staff, (hereinafter referred to as "Staff"), and youths' in custody (hereinafter referred to as the "Youth" or "Youths."). On the date of the inspection there were 8 boys and no girls housed in the facility

Most of this Inspection year, Napa County was subject to State and County mandated regional stay at home orders ("COVID Orders") because of the COVID 19 pandemic. The COVID 19 Orders proved to be particularly challenging for many correctional institutions throughout the County and State. There were widespread outbreaks of COVID in many correctional facilities throughout the state and the nation. Juvenile Hall, under the guidance of former Superintendent Marlon Washington and interim Superintendent Richard Watson, was a model for COVID safety. There were no COVID outbreaks. All the Staff and Youths interviewed felt COVID safe.

Juvenile Hall Staff have instituted strict COVID protocols for all Youths coming into the facility. Youths are tested within 72 business hours of booking. If the results are negative, they remain isolated for 14 days in intake including the time before testing. If they test positive, they are quarantined in intake for 14 days from the time of the positive test. While isolated or quarantined they are issued N95 disposable masks. Only one Youth tested positive after booking and was quarantined according to COVID protocols. Once in the units, the Youths are issued two washable masks (that were donated to the Hall by citizens), and the masks are washed daily.

Within Juvenile Hall the Staff followed all COVID protocols for disinfecting, social distancing and using protective masks and gloves. Every person who enters the facility is asked the COVID exposure

questions and their temperature is taken. I visited Juvenile Hall many times since the COVID Orders were in place to visit clients, appear with clients via Zoom in court, and to read the Incident Reports. On December 18, 2020 I spent several hours touring the facility and talking with the Youths and the Staff. I felt completely COVID safe. I think Superintendent Washington and Watson and all the Staff should be commended on the way they handled the management and administration of Juvenile Hall in the face of this deadly pandemic.

I found that Juvenile Hall was in compliance with California Code of Regulations Title 15, Division 1, Chapter 1, Subchapter 5 - Minimum Standards for Juvenile Facilities and Title 24 Part 2, Section 1230 – Minimum Standards for Juvenile Hall Facilities. Please also see attached Juvenile Justice Commission Annual Inspection Form.

Juvenile Hall was well maintained, clean and organized. The Staff and supervisors were welltrained, committed and energized and are implementing innovative programming. The Youths felt safe, were aware of the rules and procedures of Juvenile Hall and how their behavior affected the benefits they received. The food continues to be a high point for the Youths. There was more than adequate access to medical and mental health services. All COVID protocols were in place and complied with.

Copies of the 2020 Annual Inspection Report will go to the Napa County Superior Court Presiding Juvenile Division Judge, Chief Probation Officer of Napa County, Deputy Director of the Board of Corrections for the State of California, the Juvenile Hall Superintendent.

Youths Interviews:

I interviewed three Youths. Their ages ranged from 13 years old to 18 years old. Two of these Youths had been at Juvenile Hall an excess of 10 times. The Youths were interviewed on the Juvenile Hall Rules, Grievances, Education, Staff, Personal Hygiene, Comfort and Food, Medical and Psychological Services and Exercise and Religion and COVID safety.

The Youths interviewed were aware of the point system and the grievance procedures and felt that they were fair. One Youth felt it was unfair that when you lost points that you had to start all over in the level system. The Youths liked the education provided at the Hall through Crossroads. However, they felt that there could be more specific instruction. The Youths reported they had a great relationship with the Staff. The Youths also loved the food at Juvenile Hall. A couple of the Youths had been detained at other county juvenile facilities and felt that Juvenile Hall was superior to all other facilities they had been detained at. Please see attached Juvenile Justice Commission Annual Inspection Form for more information.

Staff Interviews

I interviewed two Juvenile Hall Staff. The Staff were questioned about their background experience and their role at and opinion of Juvenile Hall. They were also asked about their experiences with the Youths at Juvenile Hall. The attitude and the morale of the Staff was overwhelmingly positive. The Staff interviewed had a very high opinion of Juvenile Hall. The Staff felt supported by their supervisors.

The Staff were given appropriate training including cultural awareness training and training on Trauma Informed Care. Due to COVID Orders most training is currently online.

Overall, the Staff said that they were happy with their job and were thankful for the opportunity to work at Juvenile Hall. Please see attached Juvenile Justice Commission Annual Inspection Form for more information.

Inspection of the School Curriculum:

The Juvenile Hall School is run by the Napa County Office of Education and is called Crossroads. A classroom is connected to each unit. There is one full time teacher and one part-time teaching assistant. For a portion of this year, due to COVID Orders, all school was online. Now they are back to in-person instruction. However, the maximum number of students in the classroom is four and they are socially distanced. The only time Youths do not go to school is if they have not gone to their detention hearing if they have been suspended or have already graduated from High School. The atmosphere in the classroom is very quiet with computers and books and other ample school supplies. They have new swivel chairs in the classroom acknowledging the Youths difficulty in sitting still. The students also can decorate the walls of the classroom with their work. The school Staff have regular meetings with the Juvenile Hall Staff to assure open communication.

All Youths are schooled together but taught at their grade level. A Youth can be excused from attending class(s) due to illness, doctor, or attorney appointments, nurse visits, lockdown, probation issues, court appearances, and court ordered activities. The Juvenile Hall curriculum follows the Napa County Office of Education guidelines. There are no recommendations for improvement.

Inspection of Programs:

Juvenile Hall has many valuable programs available for the Youths. These programs are led by outside providers or Staff. The programs include Aldea Substance Abuse Services/Wolfe Center ("Aldea"), Victim Awareness, Anger Replacement Therapy (ART), Gang Awareness, Youth at Risk, Thinking for Change (an evidence-based cognitive behavioral curriculum from the National Institute for Corrections), the Peer Mentor Program, the Garden Program, the ServSafe Food Handling Certificate Program, and the newly added New Horizons Academy. Due to COVID Orders, all the programs, except for Aldea who still come into Juvenile Hall and the NHA, which is in Juvenile Hall, are provided online to the Youths.

The Peer Mentor Program provides an opportunity for Youths to help their peers with program rules and problem solving, to help the Staff with chores and to help their own personal growth. This appears to be a very successful program.

The ServSafe Food Handling Certificate Program teaches the Youths about food handling, preparation, and service. The Youths are required to take and pass a written test at the end of the program and are awarded a ServSafe Certificate. This Certificate is very valuable for employment in the food service industry. This program has been suspended due to COVID Orders.

In the last year Juvenile Hall in conjunction with Probation have established the New Horizons Academy. The New Horizons Academy is a disposition alternative that provides participants with treatment services in a safe, secure environment, while also preparing them for family reunification and re-entry into the community. Each Youth has a team comprised of Staff, Probation and whomever else is necessary based on their needs. A treatment plan is developed in collaboration with the Youth. The program is multi-phase with graduated steps. The Youths are screened by Juvenile Hall and Probation based on needs, risks, confinement time, history, prior interventions and other criteria and recommendations are provided to the court prior to disposition. The New Horizon's Program is normally in the Merit Unit of Juvenile Hall however due to COVID Orders all Youths are housed in Prospect Unit. Parts of the NHA program are not available to the Youths due to the COVID Orders because they are currently not allowed to go into the community for education or employment.

There are no recommendations for improvement to the programs.

Inspection of the Kitchen/Food Services:

The kitchen was impeccably clean and well organized. There are no significant health or safety issues, and it is in compliance with the Napa County Public Health Division and the requirements under California Code of Regulations Title 15 and 24 for food services. Juvenile Hall Food Services also meets the healthy food requirements of the Napa Valley Unified School District.

The kitchen has weekly prepared menus and individual food allergies posted. The Youths have 20 minutes to eat once the last Youth is seated and can begin conversing once everyone has their food. The servings appear ample, nutritious, and appetizing. Staff monitor the Youths while they eat. All chemicals are stored and locked.

The kitchen also offers the National Restaurant Associations ServSafe California Food Handler Program to the Youths. The Youths are taught proper preparation, storage, and service of food. The Youths are required to take and pass a written test at the end. This certificate is required for food handlers in many organizations and is an excellent job skill opportunity. However, this program has been suspended due to COVID.

There are no recommendations for improvements to the Kitchen/Food Services.

Inspection of Health Care Facility

The Health Care Facility was clean. All cabinets and refrigerators were locked including the medicine cabinet. The Health Care Facility Staff continue to utilize bubble packs and have a bin for new Youths medications until the medical staff make a new prescription. Only licensed personnel are entitled to provide medication to the Youths and a Licensed Vocational Nurse ("LVN") comes in the evening to administer the evening medications. Health Care Facility Staff are entitled to provide over-the-counter medications such as Tums, acetaminophen and Chapstick.

When Youths are admitted into Juvenile Hall, they fill out an intake sheet which includes questions about abuse and risky sexual activity. A Registered Nurse ("RN") reviews all their intake sheets and offers Sexually Transmitted Disease ("STD") screenings to Youths, pregnancy testing and referrals or Child Protective Services as needed. If a Youth does not want these services, they must sign a refusal.

After admission, there is a 96-hour health appraisal, and a physical is performed by a Medical Doctor ("MD") or a Nurse Practitioner ("NP"). COVID intake protocols are followed. (See Introduction) The physical is repeated annually if the Youth remains at Juvenile Hall. A voluntary genital exam is offered with the physical, if refused, the Youth must sign a refusal. If an RN is called out during a health intake interview, the RN needs to complete a new form "Medical Intake Triage/Receiving Screening". If the Youth is returning in less than one year, the RN will do a re-admit review, if new or greater than one year a new physical is performed. Tuberculosis skin tests ("TB tests") are administered to all Youths if greater than six months have passed since they were last admitted, or they are new to Juvenile Hall. Pregnancy tests are done on all female Youths admitted to Juvenile Hall. Plan B emergency contraception is given based on sexual history and risks. Plan B it is not formulary, so the Staff send a secure message requesting an exemption and then they pick up Plan B at a local drug store a few blocks away. DMPA – hormonal birth control shots are offered and given if the pregnancy tests are negative. The Staff continue to use typed labels for charts and all labeling for clear identity. The RN states that the Youths have access to educational pamphlets about STDs and other health topics. Vaccinations are given, as necessary.

There is a medication binder that contains each Youth's medication list with name, dose, time, and route to administer. If a Youth brings in his or her own mediation, the RN will use if clearly labeled

and will write on the Youth's medication list, "own medication". The RN will use the Youth's own medication until it is gone and then use individual bubble packs prescribed by the MD.

Dr. Martinez continues to be the MD on call for Wellpath. A Nurse Practitioner James Palmer also comes to Juvenile Hall to assist. Dr. Martinez does rounds, usually every Saturday morning, and completes chart checks. He sees the Youths as needed and is available to come at other times. He works at main jail three days per week and the Juvenile Hall for one half day. Dr. Martinez is also on call by pager or cell phone for consults at other times. He is very easy to reach and is responsive in a very reasonable amount of time. Jenna L RN has taken over as the Wellpath Medical Program Manager. RN Chrysti N is the main nurse, and she is backed up by RN, Rebecca G.

The RN's continue to maintain the emergency kit/backpack that is zip-tied and dated. Each month the inventory is assessed, and expiration dates are checked. There is also an oxygen tank in the backpack. They have two AEDs; one is with backpack and the other is in lobby. A sticker is on the front window of Juvenile Hall noting that there are AED devices on site. Supervisor Lisa Martindale checks the probation and Juvenile Hall devices at the end of each month. There is an alarm on the device in the lobby. ViaHeart continues to allow online recording or checks.

Wellpath Licenses are clearly posted.

There are no recommendations for the Health Care Facility.

Juvenile Hall Physical Inspection

The grounds outside Juvenile Hall are maintained by the County of Napa. The grass was mowed; there was no garbage of any kind on the grounds, and the general condition of the exterior of the building looks good.

Inside of Juvenile Hall was clean and well-maintained. The hallways were clear. The Youths' sleeping rooms were clean and had both a mattress with a built-in pillow and an extra pillow. There was no graffiti, and the lighting was adequate. The linens in the Youths' rooms are changed weekly, towels are changed daily, and new blankets are distributed monthly, and more are given upon request. The thermostats are all centralized from the downtown county building. All the Youths reported that it is quite cold at night in their rooms, but they are given extra blankets if requested. All cleaning fluids and chemicals are all labeled and safely locked in place, stored in a room with a locked door.

The outdoor secure areas for exercise were clean and well maintained. The sports equipment was in fair condition and there appeared to be plenty of recreational equipment including volleyballs, basketballs, games, etc. There was a covered outdoor area for exercise in bad weather. The covered outdoor area is also used for Youths that have sun sensitivity due to their prescribed psychotropic drugs. There was a garden area for use in the Gardening Program.

All COVID protocols were appropriately implemented.

There are no recommendations for improvement to the inside or outside of Juvenile Hall.

Youths Policies and Procedures:

Every Youth upon entering Juvenile Hall is assigned a Juvenile Hall Counselor who meets with them weekly. In addition, they write up a behavior support plan with the Youth every 2 weeks.

All Youths are given an orientation packet when they are admitted to Juvenile Hall, which reviews the rules and policies. In addition, Staff are available to review the packet with the Youths. The orientation packet and grievance forms are available in Spanish as well.

With LGBTQI Youths, at intake they are asked how they identify, and the Staff will refer to the Youth as their preferred name and gender pronoun. The Youth are provided and are permitted to dress in a manner consistent with their gender identity. The Youth is provided a single room and the ability to shower privately. If a physical pat down is performed, the Youth is asked what gender of Staff they would prefer to do the search.

All the clothes and non-contraband property that the Youths are admitted with is placed in personal storage which is labeled for the Youths and locked with a zip tie.

Juvenile Hall Staff attempt to individualize rewards and consequences by using the behavior modification Point System, where Youths can earn points and privileges for good behavior. Other interventions include non-verbal and verbal cues, time outs, early bedtimes, and special programs. The Staff use hands on restraint only when Staff or Youths are in danger and only as a last resort.

Youths are encouraged to resolve their own conflicts with Staff acting as facilitators. If a Youth has a grievance or complaint, there are forms posted on the wall in each unit for them to fill out. The Staff review these first and then send them up the chain of command if not resolved. In addition, the JJC reviews these grievances as well as incident reports in our monthly meetings.

The Youths are required to clean their rooms, observe personal hygiene and good table manners.

The Youths can use the phone to call home, but this must be arranged through their probation officer. Youths can write letters and have free postage. Their mail is not read by Staff. Staff keep a log of all correspondence sent and received by the Youths. The letters must be opened by the Youths in front of Staff and are shaken out to confirm there is no contraband or items the Youths are not allowed to possess.

Parents can visit their child, in a large visitation room, twice a week and sit at their own table for privacy. Staff monitor all visits except for attorney visits. Youths or parents can refuse the option of visitation. Their probation officer must approve any visits that occur outside of Juvenile Hall or any special visits. Since March in person visitation has been suspended due to COVID Orders. The Youths can telephone their parents and there was some limited non-contact visitation.

All Youths have access to religious services. Currently religious services are offered online.

All Youths have access to physical education which includes one hour per day (large muscle exercise). Due to COVID Orders, the Youths are not allowed to play any contact sports.

Youths can shower once a day and Staff supervise by being able to only see the Youths' ankles and head. Youths are assigned clothing. Clothing, underwear, and masks are provided to the Youths and laundered daily. Youths are provided with personal hygiene accessories, such as soap, deodorant, shampoo, toothpaste etc.

All Youths have access to medical and mental health services. There is a nurse available on site seven days a week for 6 hours a day. There is one full time and one part time licensed Forensic Mental Health professional. A Forensic Mental Health professional is available seven days a week. Exodus Mental Health provides mental health crisis counseling after hours. They have a four-hour response time from the time they are notified. The incident reports reflected long waits for Exodus.

The only recommendation is to find a way to have quicker crisis response times after hours. The Staff report that often the mental health issues have been resolved by the time Exodus arrives. The Youths must be under constant Staff supervision while waiting for Exodus.

Discipline of the Youths:

The Staff use behavior modification to discipline the Youths. The Youths earn and lose points based on their behavior. The Youths' points determine the amount of time they can spend out of their rooms and other benefits. Other behavior modification techniques include, time outs, having to eat their meals in their rooms and writing papers on their bad behavior. Interventions range from verbal counseling, room confinement (15 minute maximum) and assigning essays, to hands-on management without restraints to management of assaultive behavior with restraints. The Staff meet and talk with the Youths to resolve conflicts. Grievance Reports are read by Staff bi-weekly, statistics are recorded, and then the reports are sent to the supervisors.

There are no recommendations for improvement of the discipline of the Youths.

Conclusions and Acknowledgments:

As a result of the JJC's inspection, the JJC finds that the Juvenile Hall Detention Facility in compliance with the California Code of Regulations Title 15, Division 1, Chapter 1, Subchapter 5 - Minimum Standards for Juvenile Facilities and Title 24, Part 2, Section 1230 – Minimum Standards for Juvenile Facilities for the year 2020

The JJC is impressed by the continued high morale of the Juvenile Hall Staff and the innovation, commitment, guidance, and leadership of the supervisors and interim Superintendent Watson and Chief Probation Officer Julie Baptista.

The JJC would like to specifically thank Interim Superintendent Richard Watson for so expertly managing the Hall during these very difficult times. Superintendent Watson helped provide a safe and healthy workplace for the Staff and a safe and humane environment for the Youths.

I would like to specifically thank Juvenile Hall Supervisor Lisa Martindale for her assistance in performing the inspection and providing crucial information for this report. I would also like to thank Superintendent Watson for helping me do the monthly review of the Incident Reports and Grievances and updating me on Juvenile Hall despite the COVID Orders.

I would also like to thank all the JJC Commissioners and Presiding Juvenile Judge Joseph Solga for your responsiveness and support throughout this strange year.

Respectfully submitted,

Amanda Bevins Chair Napa County Juvenile Justice Commission.

FACILITY NAME: Napa County Juvenile Hall
FACILITY TYPE AND CAPACITY: Secure Facility. 50 Youth
FACILITY ADDRESS: 212 Walnut Street, Napa, Ca 94559
FACILITY PHONE NUMBER: 707-253-4361

FACILITY MANAGER INTERVIEWED: Lisa Martindale STAFF INTERVIEWED: Anonymous

COMMISSION CHAIR: Amanda Bevins COMMISSION INSPECTORS: Amanda Bevins PRESIDING JUDGE: Joseph Solga INSPECTION DATE: December 18, 2020 LAST INSPECTION DATE: October 18, 2019

INSPECTION RESULTS

| AREA REVIEWED | YES | NO | N/A | COMMENTS | | | |
|---|-------------|----------------------------------|-------------|----------------------------------|--|--|--|
| ADMINISTRATION | | | | | | | |
| Facility Perimeter | \boxtimes | | | Well maintained | | | |
| Cleanliness | \boxtimes | | | Extremely clean | | | |
| Facility Paint, Gutters, Windows, Roof, Drains | \boxtimes | | | Well maintained | | | |
| Comments: | Click c | Click or tap here to enter text. | | | | | |
| Recommendations: | None | | | | | | |
| LOCAL COUNTY INSPECTIONS | | | | | | | |
| County Building Inspection | | | \boxtimes | Click or tap here to enter text. | | | |
| Fire Authority | | | \boxtimes | Click or tap here to enter text. | | | |
| Public Health-Nutrition | | | \boxtimes | Click or tap here to enter text. | | | |
| Public Health-Medical/Mental Health | | | \boxtimes | Click or tap here to enter text. | | | |
| Public Health-Environmental | | | \boxtimes | Click or tap here to enter text. | | | |

| AREA REVIEWED | YES | NO | N/A | COMMENTS |
|---|-------------|----------|-------------|--|
| Educational | | | | Classroom is clean and well maintained. Desks and common areas are disinfected between classes due to COVID. |
| Juvenile Court | | | | All court conducted by Zoom. Youths appear by zoom from library. Attorneys, probation, and District Attorney appear by zoom or in the courtroom. |
| Comments: | Click c | or tap h | ere to e | nter text. |
| Recommendations: | None. | | | |
| | | | ANCI | LLARY SERVICES |
| Education | \boxtimes | | | The youth like the teachers and the personal attention. Some youth felt like they could use more specific instruction. |
| Mental Health | | | | There are forensic mental health professionals always available. The youth feel they have good access to mental health. |
| Medical Care | \boxtimes | | | The medical facility is clean, and all medications are properly stored. All COVID regulations are complied with. |
| Dental Care | | | \boxtimes | Click or tap here to enter text. |
| Nutrition | \boxtimes | | | The food is healthy and well balanced. All youth agree the food is the best thing about Juvenile Hall |
| | | | | t Exodus Mental Health Crisis for after-hours has a four-hour response |
| Comments: | | | - | g time for a youth to wait who is in crisis. |
| Recommendations: | | - | | en mental health crisis response. nter text. |
| | | | | STAFFING |
| Does facility maintain mandated awake ratios? | \boxtimes | | | Click or tap here to enter text. |
| Does facility maintain mandated sleeping ratios? | \boxtimes | | | Click or tap here to enter text. |
| Staff/Youth interactions/ | \boxtimes | | | The staff love the youth and the youth love juvenile hall staff. |
| Are there enough supervisors to supervise staff? | \boxtimes | | | Click or tap here to enter text. |
| Are there staff who speak other languages? | \boxtimes | | | The youth report there is always someone they can talk to. |
| Is there a diverse staff workforce? | \boxtimes | | | Click or tap here to enter text. |

| AREA REVIEWED | YES | NO | N/A | COMMENTS | | | |
|--|-----------------|----------------------------------|----------|---|--|--|--|
| Does facility have enough staff to ensure that all | | | | Click or tap here to enter text. | | | |
| Comments: | Click c | Click or tap here to enter text. | | | | | |
| Recommendations: | Click c | or tap h | ere to e | nter text. | | | |
| | | PHYSICAL PLANT | | | | | |
| EXTERIOR (General) | | | | | | | |
| Grass Areas and Lawns | \boxtimes | | | Well maintained. | | | |
| Concrete/Asphalt Walkways | \boxtimes | | | Well maintained | | | |
| Exercise/Recreation Areas | \boxtimes | | | Very well maintained. Youth spend a lot of time outdoors. | | | |
| Facility Paint and Windows | \boxtimes | | | Well maintained. | | | |
| Gutters, Roof, Drains | | | | Click or tap here to enter text. | | | |
| Security and Lighting | \boxtimes | | | | | | |
| Comments: | | | | | | | |
| Recommendations: | None Click c | or tap h | ere to e | nter text. | | | |
| INTERIOR (General) | | | | | | | |
| Living Areas | | | | Clean and all COVID protocols in place | | | |
| Cleanliness | \boxtimes | | | Clean and all COVID protocols in place. | | | |
| Furnishings | \boxtimes | | | Clean and practical. | | | |
| Fixtures | \boxtimes | | | Click or tap here to enter text. | | | |
| Upkeep | \boxtimes | | | Clean and all COVID protocols in place. | | | |
| Safe Storage of Chemicals | \boxtimes | | | Click or tap here to enter text. | | | |

| AREA REVIEWED | YES | NO | N/A | COMMENTS | |
|----------------------|---|----|-------------|---|--|
| Sleeping Space | | | | Click or tap here to enter text. | |
| Beds | | | | Click or tap here to enter text. | |
| Mattresses | | | | Click or tap here to enter text. | |
| Day Rooms | | | | Click or tap here to enter text. | |
| Classrooms | | | | Click or tap here to enter text. | |
| Restrooms | \boxtimes | | | Click or tap here to enter text. | |
| Showers | \boxtimes | | | Click or tap here to enter text. | |
| Temperature | \boxtimes | | | Youth always complain that it is very cold in their rooms. | |
| Lighting | | | | Click or tap here to enter text. | |
| Holding Areas | \boxtimes | | | Intake area is clean. It has been used to quarantine youth during COVID. | |
| Admission/Release | \boxtimes | | | Click or tap here to enter text. | |
| Secure Storage Areas | | | | All Youth's belongings are kept by youth in secure storage. | |
| Comments: | | | | | |
| Recommendations: | None. | | | | |
| | | | INT | AKE/ADMISSION | |
| Searches | | | \boxtimes | Click or tap here to enter text. | |
| Telephone Calls | | | | The youth have good access to phones. Only way to contact family and attorneys during most of COVID orders. | |
| Comments: | Youth must be tested within 76 business hours of booking and are quarantined until test. Negative test they are isolated for 14 days including test waiting time. If positive the Youth are quarantined for 14 days from positive test result | | | | |
| Recommendations: | None. | | | | |

| AREA REVIEWED | YES | NO | N/A | COMMENTS | |
|---|---------------------------------|------|--------|--|--|
| ORIENTATION OF YOUTH | | | | | |
| Are All Youth Orientated | \boxtimes | | | Yes, they are given an orientation written and verbal by staff. | |
| Do youth Understand Rules and Expectations | \boxtimes | | | Yes, they are told rules and expectations by Peer Mentors or staff. | |
| Are Rules and Grievance Procedures Posted | \boxtimes | | | Yes, they are posted in the units. Grievance forms are available in the units. | |
| Youth Interview Comments | | | | Uniformly the Youth like the staff, love the food and feel the education is adequate. Some think the point system is unfair because they drop down to level one if they lose points. | |
| Comments: | Click or tap here to opter text | | | | |
| Recommendations: | None | None | | | |
| | | AC | CTIVIT | IES AND PROGRAMS | |
| Telephone Access (Ongoing) | \boxtimes | | | | |
| Correspondence | | | | Youth are provided postage and may correspond confidentially with courts, attorneys and BSCC. | |
| Visiting | \boxtimes | | | Generally visiting is ample however during COVID there has been no contact visits, and mostly phone and zoom visits. | |
| Recreation | \boxtimes | | | Click or tap here to enter text. | |
| Exercise | \boxtimes | | | Staff provide group exercise, and the youth can engage in other sports. No contact sports are allowed during COVID. | |
| Special Programs | \boxtimes | | | New Horizons Program – Post Disposition alternative that provides, treatment, education, and vocational training. | |
| Programs | \boxtimes | | | Many different programs are offered many are online due to COVID. | |
| Counseling and Casework | \boxtimes | | | Click or tap here to enter text. | |
| Family Reunification and Counseling | \boxtimes | | | New Horizons Program offers family reunification counseling. | |
| Substance Abuse | \boxtimes | | | Aldea Substance Abuse Recovery Services. | |
| Cognitive Behavioral | | | | Staff provides Cognitive Behavioral Therapy | |

| AREA REVIEWED | YES | NO | N/A | COMMENTS |
|--|---|---|--|--|
| Victim Awareness/ Restorative Justice | | | | Both are offered. |
| Vocational Training | \boxtimes | | | New Horizons Program focuses on vocational training though limited ability to work in community during COVID. |
| Post-Secondary Education | \boxtimes | | | One Youth in New Horizons Program was attending Napa Valley College online. |
| Work Programs | \boxtimes | | | ServSafe Food Handling Certification Program gives them job skills. Suspended due to COVID. |
| Community Services | \boxtimes | | | Click or tap here to enter text. |
| Parenting Classes | | | \boxtimes | Click or tap here to enter text. |
| Sexual Harassment Classes | \boxtimes | | | Click or tap here to enter text. |
| Religious Activities | | | | Currently provided online. |
| Education | \boxtimes | | | Crossroads provided by the Napa County Office of Education. Instruction was online due to COVID but now in class. |
| | Many outside programs providers were suspended during COVID. Currently only Aldea substance abuse classes are in person. All other classes not provided by Staff are online | | | |
| Comments: | Aldea | substar | | |
| Comments: Recommendations: | Aldea | substar | | |
| | Aldea are on | substar | nce abus | |
| | Aldea are on None. | substar line re eage | Ur to get | se classes are in person. All other classes not provided by Staff |
| Recommendations: | Aldea are on None. Staff a Use of | substar line re eage | U The sused a ere to e | Se classes are in person. All other classes not provided by Staff SE OF FORCE more training on alternatives to use of force, like Verbal Judo. a last resort. onter text. |
| Recommendations: Comments: | Aldea are on None. Staff a Use of Click o | substar line re eage | U The sused a ere to e | Se classes are in person. All other classes not provided by Staff SE OF FORCE more training on alternatives to use of force, like Verbal Judo. a last resort. |
| Recommendations: | Aldea are on None. Staff a Use of Click o None. Staff r when COVI Super | substar line re eage f force i or tap he nay nee safety a D for ex | U er to get s used a ere to e ROO ed to ter nd secu kample. design | Se classes are in person. All other classes not provided by Staff SE OF FORCE more training on alternatives to use of force, like Verbal Judo. a last resort. onter text. |

| AREA REVIEWED | YES | NO | N/A | COMMENTS | | | |
|--|----------------------------------|----------------------------------|------|---|--|--|--|
| DUE PROCESS | | | | | | | |
| Discipline | \boxtimes | | | The Staff use conflict resolution for issues between minors and minors and staff. Staff use behavior modification for discipline of the Youths. | | | |
| Grievances | \boxtimes | | | Youth are aware of the grievance process. Grievance forms are available on the units. | | | |
| Comments: | Click c | Click or tap here to enter text. | | | | | |
| Recommendations: | None. | | | | | | |
| | | | ME | ALS/NUTRITION | | | |
| Meal Menu Posted in Dayroom | \boxtimes | | | Click or tap here to enter text. | | | |
| Servings Ample, Nutritious and Appetizing | \boxtimes | | | The Youth love the food. | | | |
| Staff Supervise Meal Service and are Present during service | \boxtimes | | | Click or tap here to enter text. | | | |
| Cafeteria Style Service or Direct Serve | | | | Click or tap here to enter text. | | | |
| Youth Allowed to Converse During Meals | | | | Yes, once everyone is served. | | | |
| Length of Time Allotted to Eat | \boxtimes | | | 20 Minutes once everyone is served. | | | |
| Comments: | Click or tap here to enter text. | | | | | | |
| Recommendations: | None. | | | | | | |
| | | PERS | ONAL | HYGIENE/APPEARANCE | | | |
| Appearance | \boxtimes | | | Click or tap here to enter text. | | | |
| Showers | \boxtimes | | | Some youth feel the showers are too short. | | | |
| Clothing | | | | Click or tap here to enter text. | | | |
| Hair Cuts | \boxtimes | | | Click or tap here to enter text. | | | |
| Shaving | \boxtimes | | | Click or tap here to enter text. | | | |

| AREA REVIEWED | YES | NO | N/A | COMMENTS | | | | |
|---|--|---------------------------|----------------|--|--|--|--|--|
| Comments: | Youth | Youth are clean and neat. | | | | | | |
| Recommendations: | None. | None. | | | | | | |
| | | BEHAVIOR HEALTH | | | | | | |
| Caseload Ratio | \boxtimes | | | The Staff work closely with the Youth. | | | | |
| Youth Experience | \boxtimes | | | The youth generally like Juvenile Hall. They all say it is the best juvenile facility they have been to. | | | | |
| Programming Offered | | | | Substance abuse, cognitive behavioral therapy, Peer Mentor Program, ServSafe Program, New Horizons Program. | | | | |
| Comments: | Most] | progran | ns have | been limited due to COVID. | | | | |
| Recommendations: | None. | None. | | | | | | |
| | | TRAU | J MA IN | FORMED APPROACHES | | | | |
| Comments: | Staff are specifically trained on Trauma Informed Approaches ("TIA"). Staff are sensitive to TIA and take them into consideration in the use of restraint devices within the facility. | | | | | | | |
| Recommendations: | None. | | | | | | | |
| CULTURAL AND LINGUISTICALLY APPROPRIATE | | | | | | | | |
| Comments: | The staff are diverse, and the youth feel like there is always someone they can talk to. The Staff are given cultural awareness training | | | | | | | |
| Recommendations: | None | | | | | | | |
| | - | | | LGBTQI | | | | |
| Comments: | The staff are given LGBTQI awareness training. At intake, the Youths are asked how they identify, and the Staff refer to them by their preferred name and gender pronoun. The Youth will be provided and be permitted to dress in a manner consistent with their gender identity. The Youth is provided a single room and the ability to shower privately. If a physical pat down is performed, the Youth is asked what gender of Staff they would prefer to do the search. | | | | | | | |

| AREA REVIEWED | YES | NO | N/A | COMMENTS | | | | | |
|------------------|--|----------------------------------|-----------|--|--|--|--|--|--|
| Recommendations: | None | | | | | | | | |
| | | | | | | | | | |
| | | | USE | OF TECHNOLOGY | | | | | |
| Comments: | Each youth has a Chromebook for education. | | | | | | | | |
| Recommendations: | None. | | | | | | | | |
| | OTHER- | | | | | | | | |
| Comments: | Click c | Click or tap here to enter text. | | | | | | | |
| Recommendations: | Click c | Click or tap here to enter text. | | | | | | | |
| | OTHER- | | | | | | | | |
| Comments: | Click or tap here to enter text. | | | | | | | | |
| Recommendations: | Click or tap here to enter text. | | | | | | | | |
| | OTHER- | | | | | | | | |
| Comments: | Click or tap here to enter text. | | | | | | | | |
| Recommendations: | Click c | or tap h | ere to e | nter text. | | | | | |
| | | | | | | | | | |
| | | | RECO | OMMENDATIONS | | | | | |
| Comments: | Regula Juveni | ations 7 ile Faci | Fitle 15, | s for improvement. In compliance with California Code of Division 1, Chapter 1, Subchapter 5 - Minimum Standards for d Title 24 Part 2, Section 1230 – Minimum Standards for es | | | | | |



9

| COMMENDATIONS | | | | | | |
|---------------|--|--|--|--|--|--|
| Comments: | Superintendent Watson, Supervisor Martindale and the Juvenile Hall staff should be | | | | | |
| | commended on the proactive and humane manner they have handled the COVID crisis in the | | | | | |
| | Juvenile Hall. | | | | | |